## **ANNEXURE A**



# REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF A SERVICE PROVIDER FOR ADVERTISING AGENCY / PUBLIC RELATIONS SERVICES

## JHB-FPMS-08-23-24

Date Issued: 03 Nov 2023

Closing Date: 24 Nov 2023

Time: 11:00am

**Bid Validity Period: 120 Days** 

## TENDER TO BE SUBMITTED AT THE FOLLOWING ADDRESS:

Thynk Park, 1st Floor, 8 Summit Road, Dunkeld West, Randburg, 2196

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#### 1. INTRODUCTION

The Fibre Processing and Manufacturing (FP&M) SETA was established in terms of the Skills Development Act of 1998.

The FP&M SETA is accredited as a quality assuring body by the South African Qualification Authority, in terms of regulation R1127 wherein the FP&M SETA is required to perform the following functions:

- a. accredit constituent providers for specific standards or qualifications registered on the National Qualifications Framework.
- b. promote quality amongst constituent providers.
- c. monitor provision by constituent providers.
- d. evaluate assessment and facilitation of moderation among constituent providers.
- e. register constituent assessors for specified registered standards or qualifications in terms of the criteria established for this purpose.
- f. take responsibility for the certification of constituent learners.
- g. develop a sector skills plan within a framework of the National Skills Development Strategy
- h. plan and report on the implementation of its SSP and service level agreement
- i. approve Workplace Skills Plans
- j. disburse mandatory and discretionary grants.

#### 2. PURPOSE OF THIS REQUEST FOR PROPOSAL (RFP)

To establish an independent and objective Public Relations Management Services in terms with Section 27 of the Treasury Regulations prescribed in terms of Section 76 of the PFMA. The appointed service provider is expected to carry out the mandate of the Public Relations Management Services Function in terms of the SETA's.

#### 3. LEGISLATIVE FRAMEWORK OF THE BID

#### 3.1. Tax Legislation

**3.1.1.** Bidder(s) must be compliant when submitting a proposal to FP&M SETA and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

- **3.1.2.** It is a condition of this bid that the tax matters of the successful bidder be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.
- **3.1.3.** The Tax Compliance status requirements are also applicable to foreign bidders / individuals who wish to submit bids.
- **3.1.4.** It is a requirement that bidders grant a written confirmation when submitting this bid that SARS may on an ongoing basis during the tenure of the contract disclose the bidder's tax compliance status and by submitting this bid such confirmation is deemed to have been granted.
- **3.1.5.** Bidders are required to be registered on the Central Supplier Database and the National Treasury shall verify the bidder's tax compliance status through the Central Supplier Database.
- **3.1.6.** Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

#### 3.2. Procurement Legislation

The FP&M SETA has a detailed evaluation methodology premised on Treasury Regulation 16A3 promulgated under Section 76 of the Public Finance Management Act, 1999 (Act, No. 1 of 1999), the Preferential Procurement Policy Framework Act 2000 (Act, No. 5 of 2000) and the Broad-Based Black Economic Empowerment Act, 2003 (Act, No. 53 of 2003).

#### 3.3. Technical Legislation and/or Standards

Bidder(s) should be cognisant of the legislation and/or standards specifically applicable to the services.

#### 4. TIMELINE OF THE BID PROCESS

The period of validity of tender and the withdrawal of offers, after the closing date and time is 120 days. The project timeframes of this bid are set out below:

Activity	Due Date
Advertisement of bid on Government e-	3 Nov 2023
tender portal	
Non-Compulsory Briefing Session Online:	07 Nov 2023 at 10:00 am
Join on your computer, mobile app, or	
room device:	
Meeting ID: 330 945 446 302	
Passcode: XtuZfQ	
Download Teams   Join on the web	
Closing Date for Questions and Answers relating to bid from bidder(s)	17 Nov 2023 at 16:00pm
Bid closing date	24 Nov 2023 at 11:00 am
Enquiries must be sent in writing to the	MarjorieD2@FPMSeta.org.za
following email addresses	tenders@fpmseta.org.za
Notice to bidder(s)	FP&M SETA will endeavor to inform bidders
	of the progress until conclusion of the tender.

All dates and times in this bid are South African standard time.

Any time or date in this bid is subject to change at the FP&M SETA's discretion. The establishment of a time or date in this bid does not create an obligation on the part of the FP&M SETA to take any action or create any right in any way for any bidder to demand that any action be taken on the date established. The bidder accepts that, if the FP&M SETA extends the deadline for bid submission (the Closing Date) for any reason, the requirements of this bid otherwise apply equally to the extended deadline.

#### **5. CONTACT AND COMMUNICATION**

- **5.1.** A nominated official of the bidder(s) can make enquiries in writing, to Supply Chain Management in writing to <a href="mailto:tenders@fpmseta.org.za">tenders@fpmseta.org.za</a> The bid reference number must be mentioned in all correspondence.
- **5.2.** The delegated office of the FP&M SETA may communicate with Bidder(s) where clarity is sought in the bid proposal.

- **5.3.** Any communication to an official or a person acting in an advisory capacity for the FP&M SETA in respect of the bid between the closing date and the award of the bid by the Bidder(s) is discouraged.
- **5.4.** All communication between the Bidder(s) and the FP&M SETA must be done in writing.
- **5.5.** Whilst all due care has been taken in connection with the preparation of this bid, the FP&M SETA makes no representations or warranties that the content of the bid or any information communicated to or provided to Bidder(s) during the bidding process is, or will be, accurate, current or complete. The FP&M SETA, and its employees and advisors will not be liable with respect to any information communicated which may not accurate, current or complete.
- **5.6.** If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by the FP&M SETA (other than minor clerical matters), the Bidder(s) must promptly notify the FP&M SETA in writing of such discrepancy, ambiguity, error or inconsistency in order to afford the FP&M SETA an opportunity to consider what corrective action is necessary (if any).
- **5.7.** Any actual discrepancy, ambiguity, error or inconsistency in the bid or any other information provided by the FP&M SETA will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.
- **5.8.** All persons (including Bidder(s)) obtaining or receiving the bid and any other information in connection with the Bid or the Tendering process must keep the contents of the Bid and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this Bid.

#### 6. LATE BIDS

Bids received after the closing date and time, at the address indicated in the bid documents, will not be accepted for consideration and where practicable, be returned unopened to the Bidder(s).

#### 7. COUNTER CONDITIONS

Bidders' attention is drawn to the fact that amendments to any of the Bid Conditions or setting of counter conditions by Bidders or qualifying any Bid Conditions will result in the invalidation of such bids.

#### 8. FRONTING

- **8.1.** Government supports the spirit of broad based black economic empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background the Government condemn any form of fronting.
- **8.2.** The Government, in ensuring that Bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in bid documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry / investigation, the onus will be on the Bidder / contractor to prove that fronting does not exist. Failure to do so within a period of 14 days from date of notification may invalidate the bid / contract and may also result in the restriction of the Bidder /contractor to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies the FP&M SETA may have against the Bidder / contractor concerned.

#### 9. SUPPLIER DUE DILIGENCE

The FP&M SETA reserves the right to conduct supplier due diligence prior to final award or at any time during the contract period. This may include site visits and requests for additional information.

#### 10. SUBMISSION OF PROPOSALS

- **10.1.** Bid documents must be placed in the tender box at the FP&M SETA Offices, Reception Area, 8 Summit Road, 1st Floor, Dunkeld West, Johannesburg 2169 on the closing date at 11:00am or before the closing date between 9am to 3pm.
- **10.2.** Bid documents will only be considered if received by the FP&M SETA before the closing date and time.
- 10.3. The bidder(s) are required to submit Two (2) copies of tender documents 1: one (1) original and one (1) duplicate and submit One (1) electronic version copy of tender document. 2 Two price quotation (sealed separately) (1) one original and (1) one, duplicate and submit (1) electronic version Example: USB or Disk with content of each file by the Closing date 24 Nov 2023 at 11:00am. Each file and USB must be marked correctly and sealed separately for ease of reference. Furthermore, the file and information in the USB must be labelled and submitted in the following format:

Exhibit 1:	Exhibit 1:
Pre-qualification documents	Pricing Schedule
(Refer to Section 13.5-Phase 1: Pre-qualification Criteria (Table 1))	(Refer to Section 13-6 Pricing Proposal)
Exhibit 2:	
Technical Responses and Bidder Compliance checklist	
for Technical Evaluation (Mandatory & Functionality)	
Supporting documents for technical responses.	
(Refer to Section 13-5 - Phase 2: Technical Evaluation Criteria)	
Exhibit 3:	
General Conditions of Contract (GCC)	
Exhibit 4:	
Company Profile	
Any other supplementary information	

**10.4.** Bidders are requested to initial each page of the tender document on the top right-hand corner.

#### 11. PRESENTATION /SITE VISIT DUE DILIGENCE

The FP&M SETA reserves the right to request presentations/site visit from the short-listed Bidders as part of the bid evaluation process.

#### 12. DURATION OF THE CONTRACT

The successful bidder will be appointed for a period of 36 months, three (03) years, after signing of a contract by the successful bidder. All work is to be carried out in accordance with the time schedule as agreed with the FP&M SETA.

#### 13. TERMS OF REFERENCE

#### 13.1. BACKGROUND

The Fibre, Processing & Manufacturing SETA (FP&M) was established by the Minister of Higher Education and Training on 01 April 2011 and re-established until the end to 31 March 2030.

The FP&M SETA is a classified as a National Public Entity under Section C of Schedule 3A of the Public Finance Management Act of 1999 (PFMA).

#### 13.2. PROJECT PURPOSE

To establish an independent and objectives of public relations for the organization in terms of Section 27 of the Treasury Regulations prescribed in terms of Section 76 of the PFMA. The appointed service provider is expected to carry out the mandate of public relations services function in terms of the SETA.

#### 13.3. PUBLIC RELATIONS OBJECTIVES

The purpose of this Request for Proposal (RFP) is to source proposals from potential bidder(s) for the appointment of a service provider to provide public relation services to the Fiber Processing and Manufacturing Sector Education and Training Authority ("FP&M SETA") for a period of three (03) years.

## 13.4. SCOPE OF WORK

Qty	Description of the Scope of Services of the PUBLIC RELATIONS,
1.	MARKETING AND COMMUNICATIONS SUPPORT SERVICES  The FP&M SETA requires a service provider for a period of thirty-six months (03 Years).
	<ol> <li>Strong brand positioning and enhancement targeting business, youth, and rural township communities:         <ul> <li>Develop and implement a rebranding strategy for the FP&amp;M SETA, considering its current profile within the FP&amp;M Sector, to include youth, township, and rural communities. Brand enhancement in line with the latest marketing developments. Strengthen the FP&amp;M SETA brand across the country. This strategy will define, strengthen, and promote the FP&amp;M SETA brand and effectively market FP&amp;M SETA's activities to all targeted stakeholders, especially the youth, rural and township communities.</li> </ul> </li> </ol>
	<ul> <li>Review and revise the Corporate Identity Manual. Compile an FP&amp;M SETA Brand Manual including designs for branded material for utilization at different levels of organizational support, presentations, website, and publications, ensuring inclusivity of youth, township, and rural communities.</li> </ul>
	<ul> <li>Implement and enhanced, fresh, dynamic communications and marketing strategy that will respond to the skills development needs of our youth within the townships and rural areas, woman and people living with disability, stakeholders within the labour market economy.</li> </ul>
	<ul> <li>Expert reputational and media management with extensive reach to business, labour and communities in townships and rural areas.</li> </ul>

Expert advertising capacity focusing on the youth, rural and township communities with a strong emphasis on the use of media digital technology.

Assist Seta in identifying key messages to be communicated to its targeted stakeholders and develop a media strategy to disseminate the FP&M Seta message to its target audience either via paid advertisements or free exposure.

The strategy should include a database of national/regional and community-based newspapers, magazines, and radio stations with a strong emphasis on the use of technology aligned to digitalization.

Social and Digital Media Management -Develop and implement social media portals for the FP&M SETA including the use of Facebook, Instagram, and LinkedIn.

- •Track and monitor media reports on the FP&M SETA.
- •Copywriting, editing and design Assist in the development, compilation and printing of SETA Strategic Documents and Annual Report,
- •Advertising Creative, Design and Execution
- Provide graphic design support.
- •Take photos and videos.
- •Compile press releases and media liaison
- Develop new Career Guides
- Develop all advertising material for the FP&M SETA
- Advise the SETA on key PR issues.
- Advertising & PR CEO and Company Reputation Management and Crisis Management

#### 2. Timeframes

The duration of the project will be thirty-six (36) months from the signing. of the contract.

#### **3.** Budget

The FP&M SETA reserves the right to negotiate the selection/prioritization of deliverables in line with the contract.

#### 4. Advertisement Publication

The tender shall be advertised in the E Tender Portal and SETA website.

#### **5.** Evaluation Criteria

Vibrant, youthful brand management, PR, and advertising agencies.

#### 13.5. EVALUATION REQUIREMENTS

#### **Evaluation Criteria**

All bidders that provide Public Relations Services will be evaluated according to the Following 4 phases:

- Pre-Qualification Administration compliance documents (Phase 1)
- Mandatory requirement (Phase 2)
- Technical Functionality requirement (Phase 3)
- PPPFA Price and BBBEE preference points (Phase 4)

## Phase 1 - Administrative Requirements

Table 1: Documents that must be submitted for Pre-qualification Administrative requirements (Phase 1)

Document that must be submitted	Comply	Do not Comply
Invitation to Bid – SBD 1		
Complete and sign the supplied pro forma		
document		
Tax Status SBD 1		
1. Written confirmation that SARS may on		
an ongoing basis during the tenure of		
the contract disclose the bidder's tax		
compliance status.		
2. Proof of Registration on the Central		
Supplier Database		
11,000		
3. Vendor Number		
Preference Point Claim Form – SBD 6.1		
Non-submission will lead to a zero (0) score		
(BBBEE Certificate) to be submitted		
together with the bid document.		
All SBD forms issued in the tender document		
must be signed and submitted.		
/Failure to do that will look to		
(Failure to do that will lead to		
disqualification)		

Registration on Central Supplier
Database (CSD)
The Service Provider must be registered
as a service provider on the Central
Supplier Database (CSD). If you are not
registered proceed to complete the
registration of your company prior to
submitting your proposal.
Visit:
https://secure.csd.gov.za/submitting
your proposal.
Visit to obtain your vendor number.
,
Submit proof of registration
Financial Statement not older than
(two) 2 years
The submitted statements must be
audited

Non - Compliance on administrative requirements may lead to disqualification if the bidder does not respond/submit within 7 working days the requested documents.

**Phase 2 - Mandatory Requirements** 

No.	Mandatory Requirements	Comply	Do not Comply
1.	Review and revise the Corporate Identity Manual. Compile an FP&M SETA Brand Manual including designs for branded material for utilization at different levels of organizational support, presentations, website, and publications - this must be aligned to the needs of the youth, township, and rural communities.  Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done		
	previously letters must have a letterhead and contactable references.		
2.	Implement and enhanced, fresh, dynamic communications and marketing strategy that will respond to the skills development needs of our youth, townships and rural areas, woman and people living with disability, stakeholders within the labour market economy.		

Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done	
previously letters must have a letterhead and	
contactable references. Letters of reference must be	
specific of work involving youth, rural, disability and	
township communities	

Bidders who do not comply with all mandatory requirements will be disqualified immediately and will not be eligible to proceed to Phase 3 Technical Functionality

**Phase 3 - Technical Functionality Requirements** 

No.	Technical Functionality Requirements	Weight	Evaluation Score
1.	The bidder should  Develop and implement a rebranding strategy for the FP&M SETA, considering its current profile within the FP&M Sector and youth, township, and rural communities.  Brand enhancement in line with the latest marketing developments.		
	Strengthen the FP&M SETA brand across the country. This strategy will define, strengthen, and promote the FP&M SETA brand and effectively market the FP&M SETA's activities to all targeted stakeholders, more especially the youth, rural and township communities.		
	Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done previously letters must have a letterhead and contactable references.	20	
	1 letter – bidder will be scored	10	
	0 letter - bidder will be scored	0	
2.	Expert reputational and media management with extensive reach to business, labour and communities in townships and rural areas.		
	Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done previously letters must have a letterhead and contactable references.	10	
	1 letter – bidder will be scored.	5	
	0 letter - bidder will be scored	0	

3.	Expert advertising & communications capacity focusing on the youth, rural and township communities with a strong emphasis on the use of media digital technology.  Assist the FP&M SETA in identifying key messages to be communicated to its targeted stakeholders and develop a media strategy to disseminate the FP&M SETA message to its targeted audience either via paid advertisements or free exposure.  The strategy should include a database of national/regional and community-based newspapers, magazines, and radio stations with a strong emphasis on the use of technology		
	aligned to digitalization.  Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done previously letters must have a letterhead and contactable references. Reference to work done with youth, rural and	20	
	township communities is important.	10	
	1 letter – bidder will be scored 10.	10	
	0 letter - bidder will be scored 0	0	
4.	O letter bidder will be scored v	50	
	Below are key areas to focus on:		
	1.Social and Digital Media Management - Develop and implement social media portals for the FP&M SETA including the use of Facebook, Instagram, and LinkedIn. (5)		
	<b>2.</b> Track and monitor media reports on the FP&M SETA. <b>(5)</b>		
	<b>3.</b> Copywriting, editing and design - Assist in the development, compilation and printing of SETA Strategic Documents and Annual Report, <b>(5)</b>		
	4. Advertising – Creative, Design and Execution (5)		
	5. Provide graphic design support. (5)		
	6. Take photos and videos. <b>(5)</b>		
	7. Compile press releases and media liaison (5)		
	8. Develop new Career Guides <b>(5)</b>		
	9. Develop all advertising material for the FP&M SETA <b>(5)</b>		
	10. Advise the SETA on key advertising and communication issues. <b>(5)</b>		

Bidders must provide evidence/proof in a form of a letter meaning (02) references for similar work done previously letters must have a letterhead and contactable references  1 letter – bidder will be scored.  0 letter - bidder will be scored 0	25 0	
Threshold	70	
Total score	100	

#### 13.6. **COSTING**

#### Phase 4 - Price and Specific Goals - REF TO ANNEXURE B PRICING TEMPLATE

Bidders who obtained a score **80 POINTS** and meet the Threshold on functionality. will be evaluated in terms of Price and Specific Goals. Evaluation will be conducted on 80/20 preferential procurement principles.

**80 Points** will be allocated to **price and 20 Points** will be allocated to the specific goals.

Price and Specific Goals in terms of the Preferential Procurement Policy Framework Act Regulations will be allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocate d (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be complete d by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Black people ownership points will be awarded to a Tenderer who has 51% or more black		6		
Black woman ownership points will be awarded to a Tenderer who has 30% more-woman ownership		6		
Black youth ownership points will be awarded to a Tenderer who has 30% "or" more black youth ownership		6		
Disability Ownership points will be awarded to a Tenderer who has 30% or more disability ownership		2		
Promotion of Local production and delivery by South Africans		0		
The goods supplied should be 100% manufactured or assembled in South Africa South Africa from 100% local materials and any services supplied should 100% utilising South African citizens		0		

#### 14. GENERAL CONDITIONS OF CONTRACT

Any award made to a bidder(s) under this bid is conditional, amongst others, upon –

- a. The bidder(s) accepting the terms and conditions contained in the General Conditions of Contract as the minimum terms and conditions upon which FP&M SETA is prepared to enter into a contract with the successful Bidder(s).
- b. The bidder submitting the General Conditions of Contract to the FP&M SETA together with its bid, duly signed by an authorized representative of the bidder

#### 15. CONTRACT PRICE ADJUSTMENT

Contract price adjustments will be done annually on the anniversary of the contract start date. The price adjustment will be based on the Consumer Price Index Headline Inflation

STATS SA P0141 (CPI), Table E	Table E - All Items

#### 16. SERVICE LEVEL AGREEMENT

- **16.1.** Upon award the FP&M SETA and the successful bidder will conclude a Service Level Agreement regulating the specific terms and conditions applicable to the services being procured by the FP&M SETA, in the format of the draft Service Level Indicators included in this tender pack.
- **16.2.** The FP&M SETA reserves the right to vary the proposed draft Service Level Indicators during negotiations with a bidder by amending or adding thereto.
- **16.3.** Bidder(s) are requested to:
  - a. Comment on draft Service Level Indicators and where necessary, make proposals to the indicators.
  - b. Explain each comment and/or amendment; and
  - c. Use an easily identifiable colour font or "track changes" for all changes and/or amendments to the Service Level Indicators for ease of reference.
- **16.4.** The FP&M SETA reserves the right to accept or reject any or all amendments or additions proposed by a bidder if such amendments or additions are unacceptable to the FP&M SETA or pose a risk to the organization.

#### 17. SPECIAL CONDITIONS OF THIS BID

The FP&M SETA reserves the right:

- **17.1.** To award this tender to a bidder that did not score the highest total number of points, only in accordance with section 2(1)(f) of the PPPFA (Act 5 of 2000).
- **17.2.** To negotiate with one or more preferred bidder(s) identified in the evaluation process, regarding any terms and conditions, including price without offering the

same opportunity to any other bidder(s) who has not been awarded the status of the preferred bidder(s).

- **17.3.** To accept part of a tender rather than the whole tender.
- **17.4.** To carry out site inspections, product evaluations or explanatory meetings in order to verify the nature and quality of the services offered by the bidder(s), whether before or after adjudication of the Bid.
- **17.5.** To correct any mistakes at any stage of the tender that may have been in the Bid documents or occurred at any stage of the tender process.
- **17.6.** To cancel and/or terminate the tender process at any stage, including after the Closing Date and/or after presentations have been made, and/or after tenders have been evaluated and/or after the preferred bidder(s) have been notified of their status as such.
- 17.7. Award to multiple bidders based either on size or geographic considerations.

#### 18. The FP&M SETA REQUIRES BIDDER(S) TO DECLARE

In the Bidder's Technical response, bidder(s) are required to declare the following:

- 18.1. Confirm that the bidder(s) is to: -
- a. Act honestly, fairly, and with due skill, care, and diligence, in the interests of the FP&M SETA.
- b. Have and effectively employ the resources, procedures and appropriate technological systems for the proper performance of the services.
- c. Act with circumspection and treat the FP&M SETA fairly in a situation of conflicting interests.
- d. Comply with all applicable statutory or common law requirements applicable to the conduct of business.
- e. Make adequate disclosures of relevant material information including
  - disclosures of actual or potential own interests, in relation to dealings with the FP&M SETA.
- f. Avoidance of fraudulent and misleading advertising, canvassing and marketing.
- g. To conduct their business activities with transparency and consistently. uphold the interests and needs of the FP&M SETA as a client before any other consideration; and
- h. To ensure that any information acquired by the bidder(s) from the FP&M

SETA will not be used or disclosed unless the written consent of the client has been obtained to do so.

#### 19. CONFLICT OF INTEREST, CORRUPTION AND FRAUD

- **19.1.** The FP&M SETA reserves its right to disqualify any bidder who either itself or any of whose members (save for such members who hold a minority interest in the bidder through shares listed on any recognized stock exchange), indirect members (being any person or entity who indirectly holds at least a 15% interest in the bidder other than in the context of shares listed on a recognized stock exchange), directors or members of senior management, whether in respect of FP&M SETA or any other government organ or entity and whether from the Republic of South Africa or otherwise ("Government Entity")
  - engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid;
  - seeks any assistance, other than assistance officially provided by a
     Government Entity, from any employee, advisor or other
     representative of a Government Entity in order to obtain any unlawful
     advantage in relation to procurement or services provided or to be
     provided to a Government Entity;
  - c. makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of the FP&M SETA's officers, directors, employees, advisors or other representatives;
  - d. makes or offers any gift, gratuity, anything of any value or other Inducement, to any Government Entity's officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
  - e. accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to a Government Entity;
  - f. pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to a Government Entity;
  - g. has in the past engaged in any matter referred to above; or

h. has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director's name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

#### 20. MISREPRESENTATION DURING THE LIFECYCLE OF THE CONTRACT

- **20.1.** The bidder should note that the terms of its Tender will be incorporated in the proposed contract by reference and that the FP&M SETA relies upon the bidder's Tender as a material representation in making an award to a successful bidder and in concluding an agreement with the bidder.
- **20.2.** It follows therefore that misrepresentations in a Tender may give rise to service termination and a claim by the FP&M SETA against the bidder notwithstanding the conclusion of the Service Level Agreement between the FP&M SETA and the bidder for the provision of the Service in question. In the event of a conflict between the bidder's proposal and the Service Level Agreement concluded between the parties, the Service Level Agreement will prevail.

#### 21. PREPARATION COSTS

The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this bid and all other costs incurred by it throughout the bid process. Furthermore, no statement in this bid will be construed as placing the FP&M SETA, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

#### 22. INDEMNITY

If a bidder break FP&M SETAs the conditions of this bid and, as a result of that breach, the FP&M SETA incurs costs or damages (including, without limitation, the cost of any investigations, procedural impairment, repetition of all or part of the bid process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds the FP&M SETA harmless from any and all such costs which the FP&M SETA may incur and for any damages or losses the FP&M SETA may suffer.

#### 23. PRECEDENCE

This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

#### 24. LIMITATION OF LIABILITY

A bidder participates in this bid process entirely at its own risk and cost. The FP&M SETA shall not be liable to compensate a bidder on any grounds whatsoever for any costs incurred or any damages suffered because of the Bidder's participation in this Bid process.

#### 25. TAX COMPLIANCE

No tender shall be awarded to a bidder who is not tax compliant. The FP&M SETA reserves the right to withdraw an award made, or cancel a contract concluded with a successful bidder in the event that it is established that such bidder was in fact not tax compliant at the time of the award, or has submitted a fraudulent Tax Clearance Certificate to The FP&M SETA, or whose verification against the Central Supplier Database (CSD) proves non-compliant. FP&M SETA further reserves the right to cancel a contract with a successful bidder if such bidder does not remain tax compliant for the full term of the contract.

#### 26. TENDER DEFAULTERS AND RESTRICTED SUPPLIERS

No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. The FP&M SETA reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

#### 27. GOVERNING LAW

South African law governs this bid and the bid response process. The bidder agrees to submit to the exclusive jurisdiction of the South African courts in any dispute of any kind that may arise out of or in connection with the subject matter of this bid, the bid itself and all processes associated with the bid.

## 28. RESPONSIBILITY FOR SUB-CONTRACTORS AND BIDDER'S PERSONNEL

A bidder is responsible for ensuring that its personnel (including agents, officers, directors, employees, advisors and other representatives), its sub-contractors (if any) and personnel of its sub-contractors comply with all terms and conditions of this bid. In the event that The FP&M SETA allows a bidder to make use of sub-contractors, such sub-contractors will at all times remain the responsibility of the bidder and the FP&M SETA will not under any circumstances be liable for any losses or damages incurred by or caused by such sub-contractors.

#### 29. CONFIDENTIALITY

Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this bid or a bidder's tender(s) will be disclosed by any bidder or other person not officially involved with the FP&M SETA's examination and evaluation of a Tender.

No part of the bid may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender. This bid and any other documents supplied by the FP&M SETA remain proprietary to the FP&M SETA and must be promptly returned to the FP&M SETA upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived there from.

Throughout this bid process and thereafter, bidder(s) must secure the FP&M SETA's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this bid relates; or (ii) the process which follows this bid. Failure to adhere to this requirement may result in disqualification from the bid process and civil action.

#### 30. THE FP&M SETA PROPRIETARY INFORMATION

Bidder will on their bid cover letter make declaration that they did not have access to any the FP&M SETA proprietary information or any other matter that may have unfairly placed that bidder in a preferential position in relation to any of the other bidder(s).

#### 31. AVAILABILITY OF FUNDS

Should funds no longer be available to pay for the execution of the responsibilities of this bid (RFP: JHB-FPMS-08-23-24), (the FP&M SETA may terminate the Agreement at its own discretion or temporarily suspend all or part of the services by notice to the successful bidder who shall immediately make arrangements to stop the performance of the services and minimize further expenditure: Provided that the successful bidder shall thereupon be entitled to payment in full for the services delivered, up to the date of cancellation or suspension.